

Paging For Fire

Designed for Fire and Rescue Services.

A secure, reliable pager replacement that enables Fire & Rescue Services to efficiently communicate with and mobilise resources in any situation.



Why Choose Paging For Fire?

In 2018, short and long-range pagers still form a critical aspect of fire and rescue service communication infrastructure across the UK. However, the cost of managing ageing technology and recent changes to the long-range paging market have resulted in reduced choice and, in many cases, reduced network coverage.

This is encouraging forward-thinking Fire Services to re-evaluate the use of legacy technology with the aim of finding more reliable, future proof alternatives.

In parallel, the exponential adoption of smartphones and their acceptance in the workplace has given rise to many mobile applications that are already being used by public and private sector organisations to deliver efficiency and improve business resilience.

CommonTime, a UK based software company with over 20 years of mobile application experience, is currently working in partnership with a number of UK Fire and Rescue Services, such as the new Thames Valley Fire Control Service, to deliver a ground breaking Intelligent Paging app designed as a replacement that can surpass traditional paging systems.

Paging For Fire is a modern, practical alternative that empowers Fire and Rescue Services to reliably communicate with and mobilise resources. Improved visibility of resource availability, message delivery rates and compliance with governance policy all contribute to a communication system that meets the unique needs of UK Fire & Rescue Services.

Key Features



Persistent Notifications

Persistent notifications demand immediate attention, bypassing smartphone volume & sleep settings.



CAD System Integration

Alerts can be sent from within existing command and control systems, minimising administrative effort.



Multiple Alert Types

Intelligent Paging supports custom message types, including fire calls, standby and insufficient crew alerts.



Optional SMS Failover

For improved deliverability, Intelligent Paging offers the option of an automatic SMS failover.

In addition, Paging For Fire offers a host of other core features that make it an ideal fit for Fire & Rescue Services across the UK. The easy-to-use app is deployable on Android & iOS, and operates over WiFi and mobile internet networks.

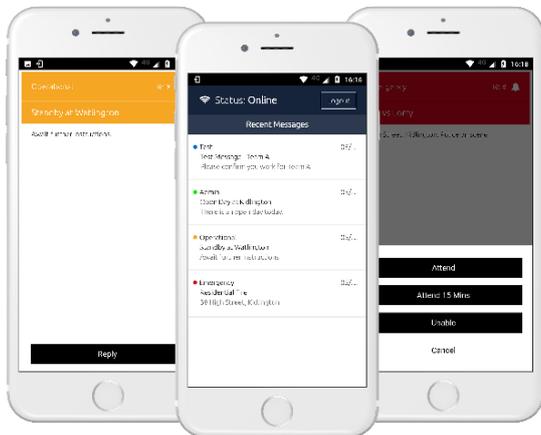
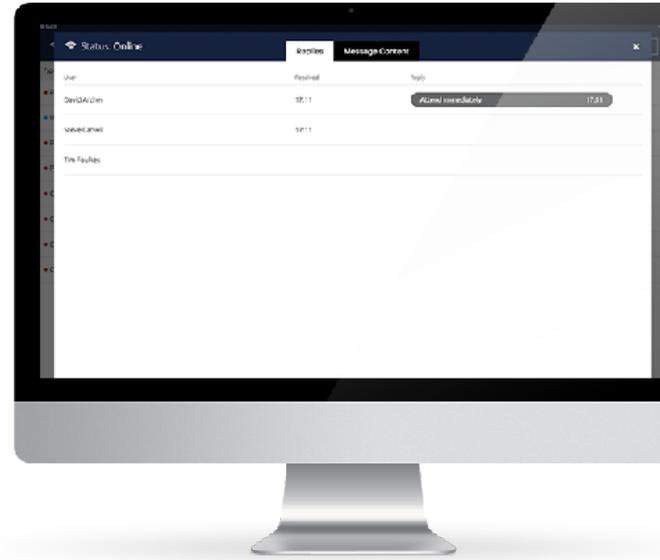
Support is provided for individual and group messages, multimedia - including images & sound, multiple pager tones and full 256bit encryption.

Fast, Scalable & Resilient

The Intelligent Paging solution can be deployed locally or as a 24x7 supported, scalable cloud based system on any number of devices, from one hundred to thousands.

As part of the project, CommonTime's implementation team work closely with Fire and Rescue Services to help configure, deploy and integrate the solution - providing relevant options such as in-app branding and SMS failover.

Intelligent Paging responder applications can be deployed using existing MDM (mobile device management solution) services or via a unique QR code. The responder app supports Android and iOS devices supplied by Fire and Rescue Services or Bring Your Own Device policies.



Efficiencies & Improvements

By implementing Intelligent Paging, legacy short-range antenna hardware and expensive communication links could be retired to save on maintenance and replacement costs.

In addition, the need for monthly pager rental and message costs can be removed, leading to long-term savings.

These savings are made whilst enabling improved message deliverability rates and the exploration of attribute based mobilisation, where sufficient resources with requisite skills are requested for specific incidents.

Intelligence from the Frontline

With Paging For Fire, Fire services can broadcast real-time alerts to officers and fire personnel and monitor responses within the live console dashboard, allowing accurate management of resources in a developing situation.

This live information provides total incident visibility and identification of who and what skills are attending each incident, allowing for quick decisions on when to deploy.

Instantly Raise the Alarm

Ensure that officers and other fire personnel are instantly aware of incidents and alerts can deliver specific incident details to different personnel using streamlined workflows.

Alerts are delivered as persistent notifications which override device lock and mute settings. This ensures important messages are always delivered.

All alerts are configurable to ensure that you can issue out the essential information you desire.

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